

## **Overview**

### Building a more diversified business and meeting more customer needs



Business and strategy update

Nick Hamilton – Managing Director and Chief Executive Officer



**Financial results** 

Alex Bell – Chief Financial Officer



Financial outlook and priorities

Nick Hamilton – Managing Director and Chief Executive Officer

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## **Business and strategy update**





## **Key points**

### Building a more diversified business and meeting more customer needs

### Strong business with clear purpose

Leading brands across savings and retirement income

Fixed income origination platform and leading investment capability

Exceptional distribution footprint

### **Executing growth strategy**

Diversifying revenue, simplifying the business and investing in growth initiatives

Building a more customer-centric business

Leveraging strategic partnerships

### **Driving financial performance**

All-time high half-yearly retail annuity sales, tenor extending and Life margin expanding

Funds Management performance reflects market conditions

FY23 outlook reaffirmed

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## **Strong financial performance**

## Reflects benefits of diversification and growth

**Normalised NPBT** 

\$250m

**▲ 5%** 

Life EBIT +13%

**FM EBIT -32%** 

Life sales

\$5.5bn

**▲ 11%** 

Annuity sales +41%

Retail annuity sales +89%

**Group ROE** 

12.3%

▲ 20 bps

Life ROE 14.8% (+170bps)

**Dividend** 

12.0cps

**▲4%** 

In-line with payout policy

**Statutory NPAT** 

**\$123m** 

**▼** 56%

Investment experience after-tax -\$42m (1H22 +\$109m)

**Group AUM** 

\$99bn

**14%** 

Stable on FY22

CLC PCA ratio<sup>1</sup>

1.59x

stable on FY22<sup>2</sup>

Strongly capitalised with financial flexibility



<sup>1.</sup> Challenger Life Company Limited (CLC or Challenger Life) PCA ratio represents CLC total Tier 1 and Tier 2 regulatory capital base divided by the Prescribed Capital Amount (PCA).

<sup>2.</sup> Down 0.01 times from 1.60 times at 30 June 2022.

## Demand for guaranteed income increasing

## Best customer proposition in last 10 years Opportunity to remix book through retail sales

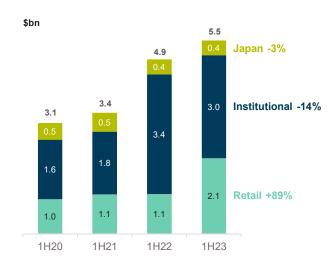
- Leading fixed income originator – passing on higher interest rates to customers
- Highest annuity rates in last 10 years<sup>1</sup>
- Attractive rates supporting new business demand and reinvestment of maturities
- Advisers recommending longer tenor annuities

# Higher interest rates Improves customer proposition Supports demand for annuities



### **Strong Life sales**

Life sales \$5.5bn +11% Record annuity sales \$3.5bn +41%





<sup>1. 3-</sup>year annuity rate reached 5.00% in October 2022, the highest level in the last ten years.

## **Purpose and strategy**

# Meaningful purpose underpinned by four strategic priorities Competitive advantages supporting growth

### Our **purpose** is to provide customers with financial security for a better retirement



Broaden customer access across multiple channels



Leverage the combined capabilities of the group



Expand range of financial products and services for a better retirement



Strengthen resilience and sustainability of Challenger

### Challenger competitive advantages



## Strong brands

Leader in retirement income<sup>1</sup>
Leading multi-affiliate manager



Leading origination and investment capability

#1 Fixed income house 85% of FUM outperforming<sup>2</sup>



Exceptional distribution footprint

Zenith Distributor of Year

Longevity Provider of the Year<sup>3</sup>



Investment operations excellence

Supported growth to ~\$100bn 19 clients<sup>4</sup>



Highly capable and engaged team

81% Employee engagement<sup>5</sup>

- 1. Marketing Pulse Adviser Study December 2022 (2011 to December 2022).
- 2. As at 31 December 2022. Percentage of Fidante affiliates meeting or exceeding the performance benchmark since inception, with gross performance weighted by FUM.
- 3. Plan For Life Excellence Awards 2022.

- Challenger Life, Challenger Investment Management and 17 Fidante affiliates as at 31 December 2022.
- 5. 2022 Employee engagement survey, April 2022.



## Diversifying revenue and simplifying the business

## Leveraging competitive advantages Challenger Bank exit

#### **IMPROVING CUSTOMER EXPERIENCE**

- ✓ Embedded new Customer division and leadership
- ✓ Digitising annuity customer experience

✓ Passing on higher interest rates to annuitants

✓ Implemented new FM registry system

- Launched new market-linked annuity payment options
- ✓ New strategies and broader access (e.g. ETFs)

#### **DIVERSIFYING REVENUE**

#### SIMPLIFYING THE BUSINESS

### MS&AD

MS&AD Insurance Group

Japanese distribution

2016

- Annuity reinsurance relationship
- Japanese real estate mandate

### APOLLO

Global alternative asset management capabilities

2021

- Non-bank lending JV –
   Chair and CEO appointed
- Product collaboration to bring Apollo Aligned Alternatives (AAA) to Australian market¹
- Distribution partnership opportunities

## ARTEGA

Investment administration provider

2022

- Business independently branded and operational
- Chair and CEO appointed
- Business separated from Challenger
- ▶ SimCorp \$15m investment
- ▶ Won first third-party client



Bank exit

2022

- Strategic review completed
- Sale to Heartland for ~\$36m<sup>2,3</sup>
- Excess capital (~\$100m) to be returned prior to completion<sup>4</sup>
- Sale subject to regulatory approvals

- 1. AAA is an open-ended fun, which is positioned as an equity replacement product and provides clients access to invest alongside Apollo, across a full cross-section of alternative investments including flagship funds. The AAA targets investment net returns in the low to mid-teens per annum.
- Share sale agreement with Heartland Group Holdings Limited (NZX/ASX:HGH) announced on 20 October 2022.
- 3. Price subject to completion adjustments and based on a net asset value of ~\$25m. Purchase price is ~\$11m in excess of the Bank's net assets. Any difference between purchase price and net assets will be reduced by transaction costs and other costs associated with the sale and will be reported as a significant item on completion.
- Subject to regulatory approval.



## **Financial results**





## **Group snapshot**

## Benefitting from diversification and growth

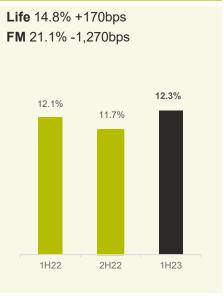
	1H23	Change
Net income	\$411m	6%
Expenses	(\$158m)	7%
EBIT	\$252m	5%
Interest & borrowing	(\$2m)	5%
Normalised NPBT	\$250m	5%
Normalised tax	(\$83m)	16%
Normalised NPAT <sup>1</sup>	\$167m	1%
Investment experience after tax	(\$42m)	n/a
Bank impairments after tax	(\$2m)	n/a
Statutory NPAT <sup>1</sup>	\$123m	(56%)
Group AUM	\$99bn	(14%)
Normalised EPS	24.5cps	0%
Group normalised ROE <sup>2</sup>	12.3%	20bps
Dividend	12.0cps	4%

### Normalised NPBT \$250m +5% Life \$263m +13%



1H22 2H22 1H23

## Group normalised ROE 12.3% +20bps





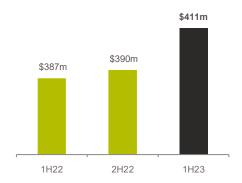
<sup>1.</sup> Normalised profit framework and a reconciliation to statutory net profit after tax is disclosed in the 2023 Interim Financial Report – Operating and Financial Review.

<sup>2.</sup> Normalised ROE (pre-tax) target of RBA cash rate (1H23 average: 2.30%) plus a margin of 12%.

## **EBIT \$252m up 5%**

# Strong growth in Life COE Partly offset by lower FM income and investing for growth

Income \$411m (+6%) +5% on 1H22 ex Bank



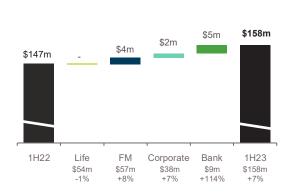
#### Life

Average AUM +2% COE¹ \$317m +10%

**Funds Management** 

Average FUM -14% Net income \$88m -11%

## Expenses \$158m (+7%) +4% on 1H22 ex Bank

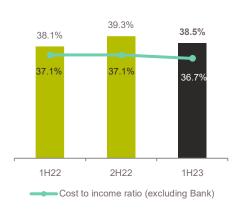


#### Bank +\$5m - higher FTE

Growth initiatives +\$4m - including FM

Other +\$2m - including higher FTE and wages

#### Cost to income 38.5% (+40bps) -40bps on 1H22 ex Bank

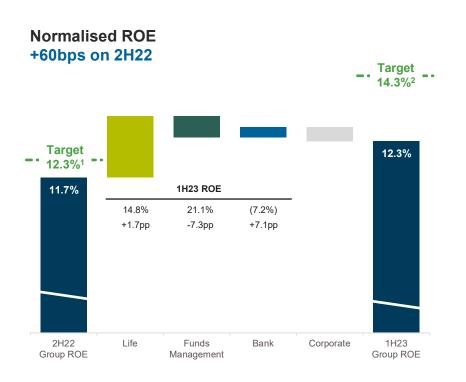




<sup>1.</sup> Normalised Cash Operating Earnings (COE).

## ROE

## Life ROE benefitting from book growth and higher investment returns Group ROE impacted by Funds Management and investing for growth



- 1H23 ROE target 14.3%<sup>2</sup> up 205bps from significant RBA cash rate increase
- 1H23 ROE below target
  - Life ROE 14.8% (up 170bps) due to higher investment returns. Takes time for higher interest rates to be fully reflected in earnings
  - Bank ROE -7.2% (up 710bps) EBIT loss and unutilised Bank capital impacting Group ROE
  - FM ROE 21.1% (down 730bps) driven by lower average FUM and investing for growth initiatives
  - Higher Corporate expenses



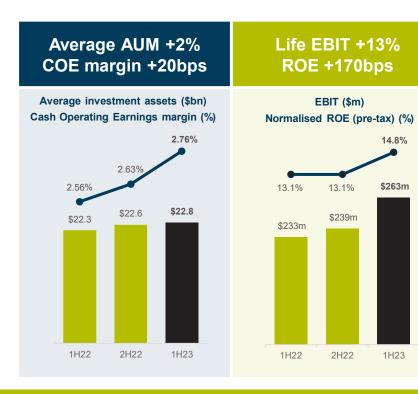
<sup>1.</sup> Normalised ROE (pre-tax) target of RBA cash rate (2H22 average: 0.25%) plus a margin of 12%

<sup>2.</sup> Normalised ROE (pre-tax) target of RBA cash rate (1H23 average: 2.30%) plus a margin of 12%.

## Life performance

# Record sales driven by retail demand for guaranteed income Earnings growth from higher AUM and margin expansion

	1H23	Change
COE <sup>1</sup>	\$317m	10%
Expenses	(\$54m)	(1%)
EBIT	\$263m	+13%
Investment experience pre-tax	(\$61m)	n/a
COE <sup>1</sup> margin	2.76%	+20bps
ROE pre-tax	14.8%	+170bps
PCA <sup>2</sup> ratio	1.59x	Stable <sup>3</sup>
Annuity sales	\$3.5bn	41%
Life sales	\$5.5bn	11%
Annuity book growth	5.9%	1.5pp
Life book growth	5.5%	(2.9pp)

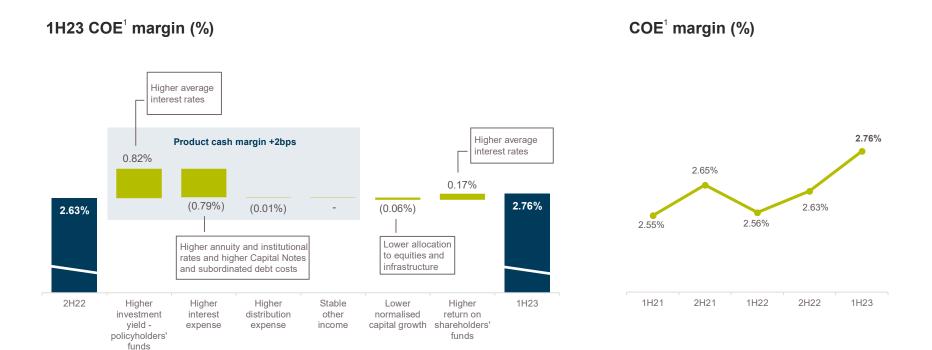


- 1. Normalised Cash Operating Earnings (COE).
- 2. Challenger Life Company Limited (CLC) PCA ratio represents CLC total Tier 1 and Tier 2 regulatory capital base divided by the Prescribed Capital Amount (PCA).
- 3. Down 0.01 times from 1.60 times at 30 June 2022.



## Life COE margin

## Higher investment returns driving margin expansion



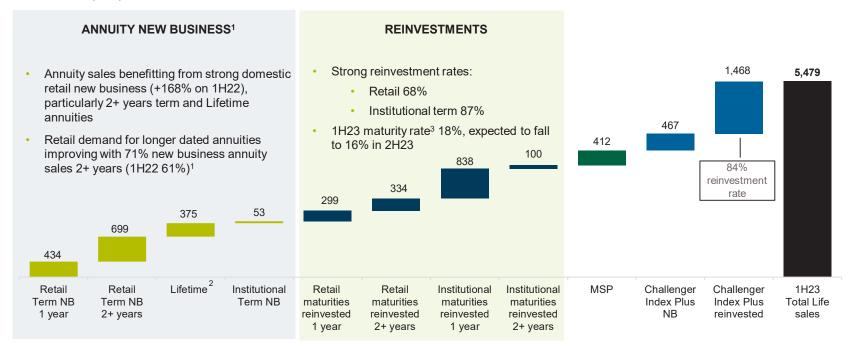


<sup>1.</sup> Normalised Cash Operating Earnings (COE).

## Life sales

## Diversification delivering strong sales growth Very strong retail demand extending tenor

### Life sales (\$m)



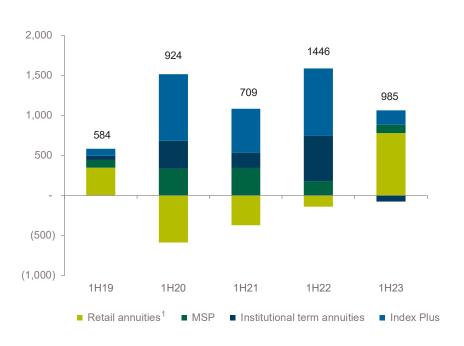
- 1. Based on new business annuity sales, including term annuities and Lifetime annuities and excluding reinvestment sales.
- 2. Includes CarePlus annuity sales.
- 3. Based on undiscounted policy liabilities.



## Life sales

### Book growth driven by strong retail contribution

### Net flows by type (\$m)



#### **Net flows**

- Total Life net flows of \$985m
- Retail and MSP net flows of \$881m
- 5.5% of opening book growth driven by retail sales

#### **1H23 –** 31 December 2022

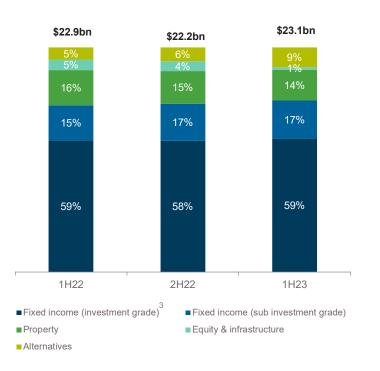
1. Includes term annuities, Lifetime and CarePlus.

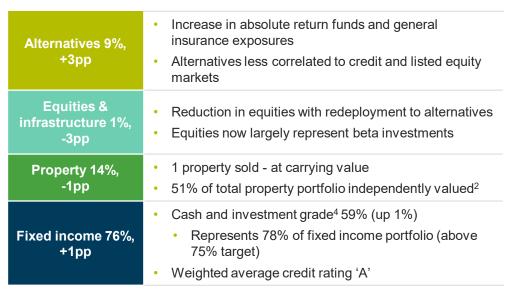


## Life investment portfolio

### Repositioned to capture relative value opportunities

#### Life AUM<sup>1</sup>





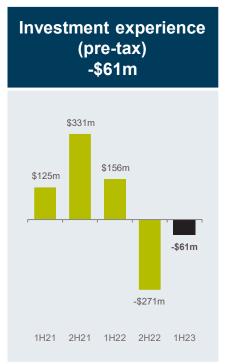
- 1. All comparisons 1H23 versus 2H22.
- 2. Challenger Life has a policy that all directly owned properties are independently valued each year with approximately 50% valued in June and 50% valued in December. Internal valuations are undertaken for properties not independently valued each June and December.
- 3. Includes Cash & equivalents.
- 4. Investment grade represents BBB or higher.



## **Investment experience**

## Asset experience (-\$83m); Liability experience (+\$22m)

	Total	-\$61m	-\$42m after tax
LIABILITY		\$22m	Represents new business strain, illiquidity premium and other movements
	Alternatives	-\$56m	Valuation movements: -\$46m ARF, -\$10m General Insurance; normalised growth \$0
ASSET	Equities & Infrastructure	-\$21m	Valuation movements: -\$4m; normalised growth -\$17m
	Property	-\$37m	Valuation loss -\$5m; normalised growth -\$32m Valuation movement <sup>2</sup> : Australian Office -0.8%; Australian Retail +0.8%; Australian Industrial -2.2%; Japanese portfolio +0.1%
	Fixed income	\$31m	Valuation gain \$37m; normalised growth +\$30m Corporate Credit – credit spreads narrowed (positive impact) ABS – spreads widened (negative impact) Allowance for credit defaults¹-\$36m (-21bps); 2 clients downgraded but not defaulted





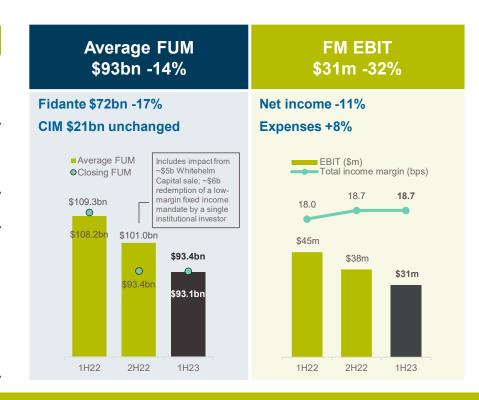
<sup>1.</sup> Credit default experience of \$36m (-21bps) recognised in 1H23 investment experience. It is Life's policy to consider all investments rated below B- in default.

<sup>2. 1</sup>H23 valuation movement for Australian direct property portfolio and Japanese property portfolio.

## **Funds Management performance**

## **Earnings reflect market conditions**

	1H23	Change
FUM based-income	\$83m	(9%)
Performance & transaction fees	\$5m	(23%)
Net income	\$88m	(11%)
Expenses	(\$57m)	+8%
EBIT	\$31m	(32%)
Income margin	18.7bps	+0.7bps
FUM-based margin	17.6bps	+0.9bps
ROE pre-tax	21.1%	(12.7pp)
Average FUM	\$93bn	(14%)

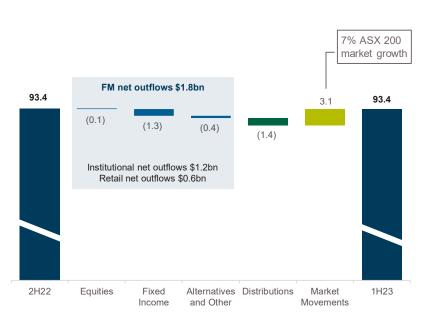




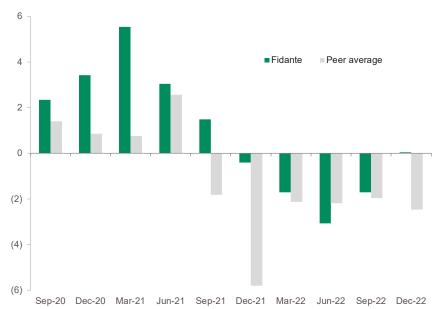
## **Funds Management**

### Relative outperformance and well positioned for current environment

### **Funds Under Management (\$bn)**



### Quarterly net flows vs peers¹ (\$bn)



<sup>1.</sup> Quarterly net flows for peers, include Magellan, PAC, Pendal, Pinnacle Perpetual and Platinum. December 2022 peer net flows includes only those that have reported data prior to 5 February 2023. Fidante 3Q22 (Mar-22) net flows excludes the impact of Fidante's sale of its 30% equity interest in Whitehelm Capital to PATRIZIA AG (\$5.2b derecognition of FUM).



## **Capital management**

# Strongly capitalised Half year dividend up 4% to 12.0cps (fully franked)

Strongly capitalised

Challenger Life Company PCA ratio<sup>1</sup>

1.59x

Target range 1.30x to 1.70x<sup>2</sup>

Additional financial flexibility

### **S&P** credit rating

Challenger Life 'A' stable outlook

Challenger Limited 'BBB+'

stable outlook

### Group debt facility

Nil

\$400m undrawn

### Bank

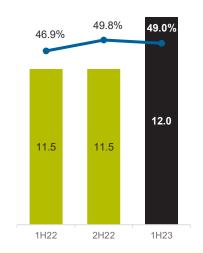
~\$100m

Excess capital to be returned prior to completion<sup>3</sup>

Interim 2023 dividend (cps)
Dividend payout ratio (%)

Dividend payout ratio 49%

(target 45% to 50%)



- 1. The PCA ratio represents total Tier 1 and Tier 2 regulatory capital base divided by the Prescribed Capital Amount.
- 2. Challenger does not target a specific PCA ratio and the target PCA ratio range is a reflection of internal capital models, not an input to them and reflects asset allocation, business mix and economic circumstances. The target surplus produced by these internal capital models currently corresponds to a PCA ratio of between 1.30 times to 1.70 times. This range may change over time and different constraints can apply including CET1 requirements.
- 3. Excess capital of ~\$100m expected to be returned to Challenger prior to completion, subject to APRA approval.



## Financial outlook and priorities

Nick Hamilton
Managing Director & Chief Executive Officer



## FY23 guidance and targets

## On-track to achieve full-year guidance

**Guidance considerations** NORMALISED \$485m \$535m 1H23 NPBT 49% of FY23 NPBT guidance midpoint **NET PROFIT BEFORE TAX** Bank: ~\$10m EBIT full year loss **GUIDANCE** Expenses: 5% to 6% full year growth RBA cash rate plus margin of 12% Normalised pre-tax ROE target Expected to be below target due to Bank and FM FUM **TARGETS** 45% to 50% normalised dividend payout ratio<sup>1,2</sup> Dividend payout ratio CLC<sup>3</sup> excess regulatory capital Strongly capitalised within 1.30x to 1.70x PCA target range

- 1. Normalised dividend payout ratio represents dividend per share divided by normalised earnings per share (basic).
- $2. \ \, \text{Dividend subject to market conditions and capital management priorities}.$
- 3. Challenger Life Company Limited (CLC).
- 4. CLC maintains a target level of capital representing APRA's Prescribed Capital Amount (PCA) plus a target surplus and does not target a fixed PCA ratio. The target PCA ratio range is currently 1.30 times to 1.70 times.



## **Priorities**

## Building a more diversified business and meeting more customer needs

Maintain sales momentum and focus on longer duration business

Uplift annuity sales digital experience

Leverage partnerships to deliver value: MS&AD, Apollo, Artega, Affiliates

Maintain expense discipline whilst selectively investing for growth

Completion of Bank exit and return of capital



## **Key points**

### Building a more diversified business and meeting more customer needs

### Strong business with clear purpose

Leading brands across savings and retirement income

Fixed income origination platform and leading investment capability

Exceptional distribution footprint

### **Executing growth strategy**

Diversifying revenue, simplifying the business and investing in growth initiatives

Building a more customer-centric business

Leveraging strategic partnerships

### **Driving financial performance**

All-time high half-yearly retail annuity sales, tenor extending and Life margin expanding

Funds Management performance reflects market conditions

FY23 outlook reaffirmed



## **Appendix**

Additional background information



## **Appendix**

## Providing our customers with financial security for a better retirement

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## Corporate purpose and strategy

Building a more diversified business to meet more customer needs

Our **purpose** is to provide our customers with financial security for a better retirement

Broaden customer access across multiple channels Leverage the combined capabilities of the group

Expand the range of financial products and services for a better retirement

Strengthen resilience and sustainability of Challenger

### I ACT values



Act with integrity



Aim high



**Collaborate** 



Think customer



## Challenger overview

### Providing customers with financial security for a better retirement

### Challenger Limited (ASX:CGF)<sup>1</sup>

### Life



#1 Australian retirement income business<sup>2</sup>

Guaranteed<sup>3</sup> retirement income products

APRA⁴ regulated

Japanese reinsurance partner

Longevity risk transfer business

## **Funds Management**

F fidante challenger 💸

One of Australia's largest active fund managers<sup>5</sup>

#### Fidante

Affiliate investment manager platform

#### **Challenger Investment Management**

Originates and manages assets for Life and third-party clients

### Customer division focused on meeting the needs of more customers

#### **Centralised functions**

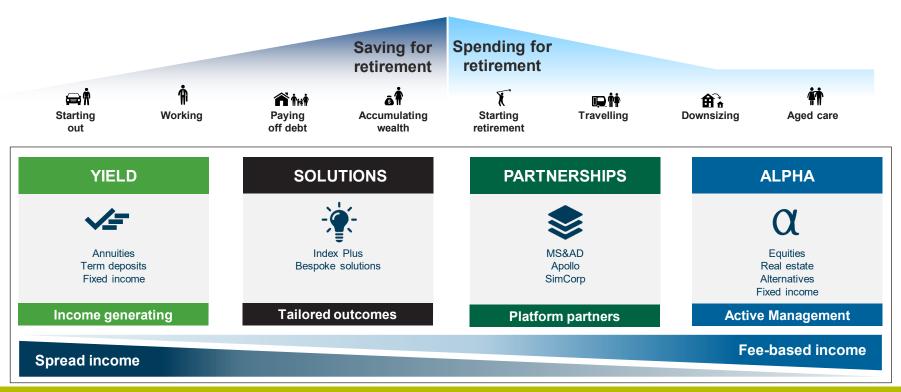
### Strategic partnerships

- 1. Australian Securities Exchange (ASX) and trades under code CGF.
- 2. Plan for Life September 2022 based on annuities under administration.
- 3. The word 'guaranteed' means payments are guaranteed by Challenger Life Company Limited (CLC) from assets of its relevant statutory fund.
- Australian Prudential Regulation Authority (APRA).
- 5. Calculated from Rainmaker Roundup, September 2022 data.



## Meeting the needs of more customers

Through yield, alpha, solutions and partnerships





### Attractive market with long-term structural drivers

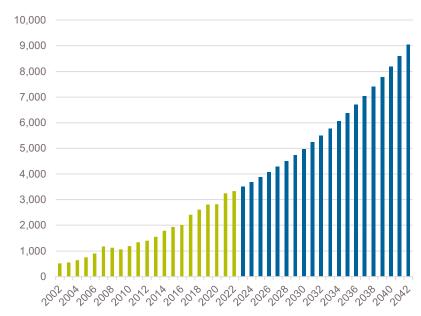
### Market growth supported by

- Mandatory and increasing contributions
- Earnings and contributions compounding
- Population growth and ageing demographics

### Resulting in

- 11% CAGR growth over last 20 years¹
- 5<sup>th</sup> largest global pension market<sup>1</sup>
- Assets expected to increase from \$3.3 trillion<sup>2</sup> to \$9.0 trillion over next 20 years<sup>3</sup>

### Australian superannuation growth<sup>2,3</sup> (\$bn)





<sup>1.</sup> Willis Towers Watson Global Pension Assets Study 2022.

<sup>2.</sup> APRA Quarterly Superannuation Performance as at September 2022.

<sup>3.</sup> Deloitte Dynamics of the Australian Superannuation System: The Next 20 Years to 2041.

### Attractive market with long-term structural drivers

### Pre-retirement (superannuation savings) phase

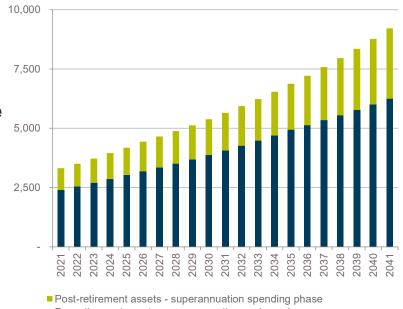
- Funds Management target market
- Supported by mandated and increasing contributions

### Post-retirement (superannuation spending) phase

- Life target market and supported by
  - ageing demographics
  - rising superannuation savings
  - Government and industry enhancing retirement phase

Annual transfer from pre- to postretirement phase ~\$76bn¹ per year

### Projected superannuation assets<sup>2</sup> (\$bn)



■ Pre-retirement assets - superannuation savings phase



<sup>1.</sup> Based on Taxation Statistics 2019-20 from Australian Taxation Office

<sup>2.</sup> Deloitte Dynamics of the Australian Superannuation System: the Next 20 Years to 2041.

### Attractive market with long-term structural drivers

Mandatory and increasing contributions – increasing from 10.5% to 12.0%

Superannuation Guarantee contribution rate<sup>1</sup>



### **Demographics**

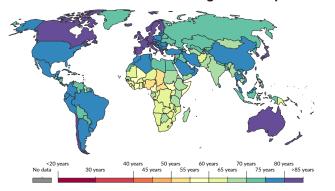
- Ageing population
- Medical and mortality improvements increasing longevity.

Number of Australians over 65 increasing<sup>3</sup>

+26% over next 10 years

+44% over next 20 years

#### Australians have one of world's longest life expectancies





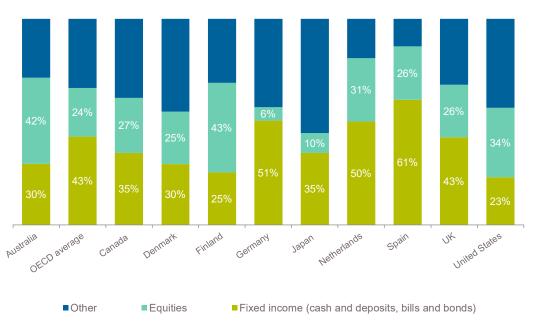
<sup>1.</sup> Percentage of gross wages required to be contributed to superannuation. Contribution rate increased to 10.5% on 1 July 2022 and increases by 0.5% per annum until reaching 12% in 2025.

<sup>2.</sup> World Health Organisation.

<sup>3.</sup> Australian Bureau of Statistics population projections (Cat No. 3222.0 Series B middle projections).

## High allocation to equities and low allocation to fixed income

#### Australia has low fixed income and high equity allocations<sup>1</sup>



### Fixed income allocation

- Australia 30%
- OECD average 43%

### **Equities allocation**

- Australia 42%
- OECD average 24%



World class accumulation system with significant retirement savings

# World class accumulation system

# Significant retirement savings

# Not delivering retirees financial comfort

National Seniors Australia survey (January 2020)



Contribution rate increasing to 12%<sup>1</sup>



5<sup>th</sup> largest global pension market<sup>2</sup>



Assets increasing from \$3.3tr to \$9.0tr over next 20 years<sup>3</sup>



1 in 4 super dollars supporting retirement⁴



Average household wealth at retirement \$686k<sup>5</sup>



~\$76bn transferring to retirement each year<sup>6</sup>



84% say regular and constant income is very important



53% worried about outliving their savings



2/3<sup>rd</sup> of retirees expect to spend their savings over next 20 years

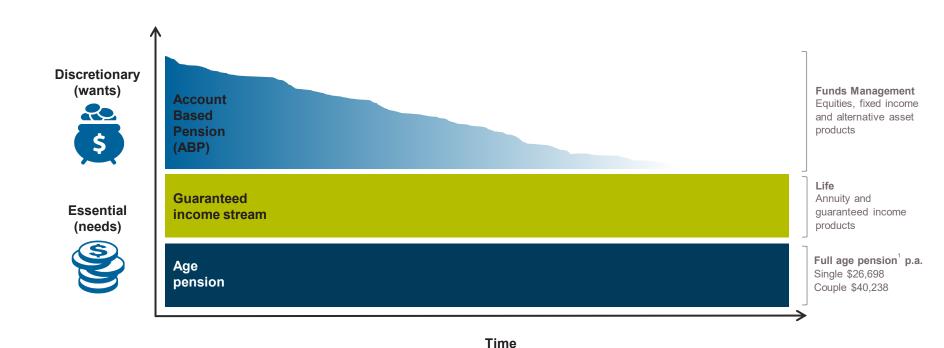
- 1. Increased to 10.5% on 1 July 2022 and increases by 0.5% p.a. until reaching 12% on 1 July 2025.
- 2. Willis Towers Watson Global Pension Study 2022.
- 3. Deloitte Dynamics of the Australian Superannuation System: The Next 20 Years to 2041.
- 4. Based on APRA and ATO data.

- Australian Bureau of Statistics. Includes superannuation and nonsuperannuation assets and excludes the family home.
- 6. Based on Taxation Statistics 2019-20 from Australian Taxation Office.
- https://nationalseniors.com.au/research/retirement/retirement-incomeworrv-who-worries-and-why



## Retirement phase of superannuation

## Combining products provides better outcomes for retirees





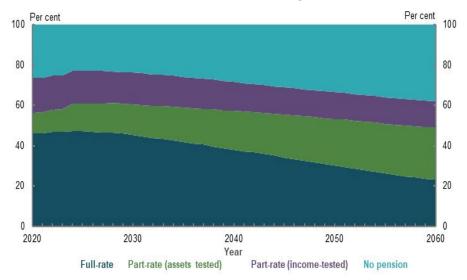
<sup>1.</sup> Australian Government Department of Human Services and current as at 16 January 2023.

# Retirement phase of superannuation

## Superannuation starting to reduce reliance on age pension

- Average household wealth at retirement \$686,000 (excluding family home)
- Age pension subject to assets and income tests
- 2.6m Australians receiving some age pension support
- Portion of retirees on full age pension expected to reduce to 2060
- Super system increasingly supplementing or substituting age pension

### Portion of retirees reliant on age pension<sup>2</sup>



Note: Includes service, carer and disability pensioners. Source: Treasury estimates for the review using MARIA.



<sup>1.</sup> Australian Bureau of Statistics. Includes superannuation and non-superannuation assets and excludes the family home.

<sup>2.</sup> The Australian Government the Treasury Retirement Income Review Final Report July 2020.

# Overview of age pension system

## Social safety net for those unable to support themselves

- Qualification age 66.5 (increasing to 67¹)
- Age pension based on lower outcome under assets and income tests
- Many retirees move from assets to income test through retirement
- Different age pension outcomes when products held in combination (e.g. Lifetime Annuity with an ABP³)

Maximum age pension rates <sup>2</sup>				Per fortnight	Per annum
			Single	\$1,027	\$26,689
			Couple	\$1,548	\$40,238
Assets	s test⁴		Income	test	
Asset limits before pension starts to reduce			Income limits	before pension starts to	reduce (p.a.)
	Homeowner	Non-homeowner			
Single	\$280,000	\$504,500	Single	\$4,940	
Couple	\$419,000	\$643,500	Couple	\$8,736	
	– age pension re 61,000 of assets a	•		- age pension reduces 1,000 of income above	•
Asset limit where pension reduces to nil			Income limit v	vhere pension reduces to	nil (p.a.)
	Homeowner	Non-homeowner			
Single	\$622,250	\$846,750	Single	\$58,318	
Couple	\$935,000	\$1,159,500	Couple	\$89,211	



<sup>1.</sup> Age Pension eligibility age increasing to age 67 on 1 July 2023.

<sup>2.</sup> Centrelink rates and thresholds current as at 20 September 2022 and are rounded to the nearest dollar.

<sup>3.</sup> Account Based Pension (ABP).

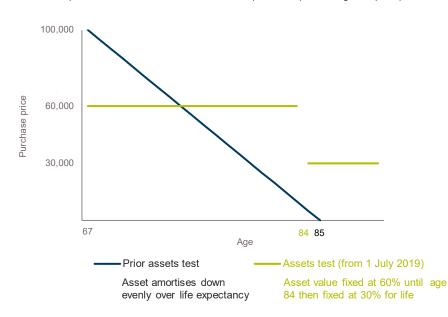
<sup>4.</sup> Assets test excludes the family home.

# Government enhancing post-retirement phase

## Means test rules for lifetime income products commenced 1 July 2019

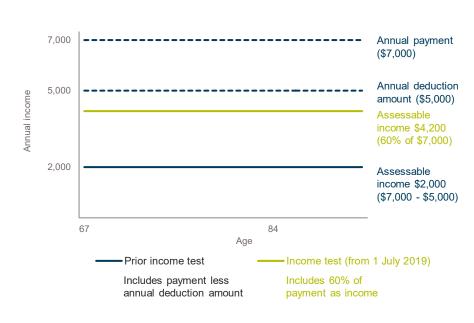
#### Pension assets test

Example - \$100,000 lifetime income stream purchase price at age 67 (male)



#### Pension income test

Example - \$100,000 lifetime income stream paying \$7,000 per year





# Retirement income strategies – combined products

## Enhances income and provides longevity and inflation protection

### Case study

## Jenny and John

- Homeowning couple
- \$600,000 of super (in addition to family home)
- 67 years old
- Approaching retirement
- Target income \$68,014<sup>1</sup> p.a.
- Status quo 100% ABP²
- Combined product
  - 70% ABP<sup>2</sup>; and
  - 30% Lifetime Annuity<sup>3</sup>





<sup>1.</sup> Based on ASFA's retirement standards September quarter 2022 for a couple (comfortable).

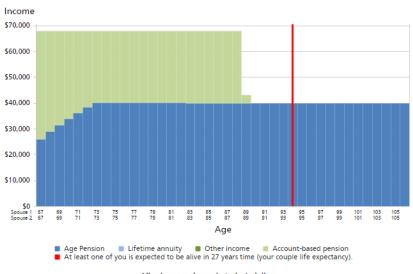
Account Based Pension (ABP).

<sup>3.</sup> Applying means test rules for lifetime income products that took effect from 1 July 2019.

# Retirement income strategies – combined products

## Enhances income and provides longevity and inflation protection

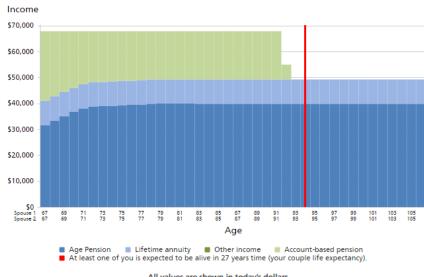
### Case study – Jenny and John 100% Account Based Pension (ABP)



All values are shown in today's dollars

- Provides \$68,014 p.a. until age 88 then \$40k p.a. thereafter
- 50% chance one is alive at age 94

# Combined product (70% Account Based Pension; 30% Lifetime Annuity)



All values are shown in today's dollars

- Provides \$68,014 p.a. until age 91 then \$49k p.a. thereafter
- Income at least as good as 100% ABP better the longer you live



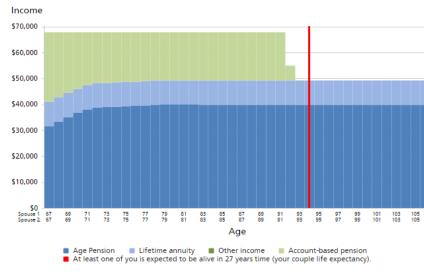
# Retirement income strategies – combined products

## Enhances income and provides longevity and inflation protection

Income from combined product enhanced through

- 1. mortality credits
- 2. interaction with age pension
- 3. growth assets left to grow
- likely annuity outperformance against defensive alternatives

# Combined product (70% Account Based Pension; 30% Lifetime Annuity)



All values are shown in today's dollars

- Provides \$68,014 p.a. until age 91 then \$49k p.a. thereafter
- Income at least as good as 100% ABP better the longer you live





# **MS&AD** strategic relationship

## Diversifying and increasing access to Japanese market

### Strategic relationship with MS&AD Group

- Increases access to Japanese market through MS&AD
- Opportunities for both Challenger and MS&AD
- Broadens Challenger's existing Japanese footprint

### MS&AD shareholding in Challenger

- Shareholding ~15%¹
- Representative (and an alternate) joined Challenger Board
- MS&AD remains committed to its strategic relationship and being a major Challenger shareholder<sup>2</sup>





Shareholding as at 31 December 2022.

<sup>2.</sup> MS&AD reserves the right to change its intentions and to acquire, dispose and vote Challenger shares as it sees fit.

# **MS** Primary annuity relationship

## Diversifying and increasing access to Japanese market

### **MS Primary**

- MS&AD subsidiary
  - leading provider of foreign currency life products in Japan
  - extensive distribution footprint via bancassurance channel

### MS Primary annuity relationship

- Reinsurance agreements with MS Primary covering A\$ and US\$ 20 year term annuity, and A\$ lifetime annuity
- A\$ reinsurance commenced November 2016
- Expanded reinsurance to include US\$ term annuity<sup>1</sup>
  - commenced 1 July 2019
  - at least ¥50 billion (~A\$530 million) in total A\$ and US\$ sales per year for minimum of five years<sup>2</sup>
  - provides reliable and diversified sales contribution

### Mitsui Sumitomo Primary Life Insurance

MS&AD INSURANCE GROUP

#### **Product overview**

#### Term annuities - A\$ and US\$

- · Australian and US dollar single premium product
- Whole-of-life product with annuity payment period of 3, 5, 7, 10, 15 or 20 years plus benefit payable on death
- Product provides insurance (whole-of-life) provided by MS Primary at end of 20 year fixed annuity term
- Challenger providing fixed rate amortising annuity

   MS Primary assumes residual policy value at end of 20 year period

#### Lifetime annuity

- · Australian dollar single premium product
- An immediate lifetime annuity delivering fixed annuity payments for life
- A minimum guaranteed benefit of 80% or 100% of the single premium sum repayable via the annuity stream or as a death benefit upon early death

<sup>1.</sup> Challenger Life has entered into an agreement with MS Primary to commence reinsuring the US dollar version of the 20-year term product. Challenger provides a guaranteed interest rate and assume the investment risk in relation to those policies issued by MS Primary and reinsured by Challenger.

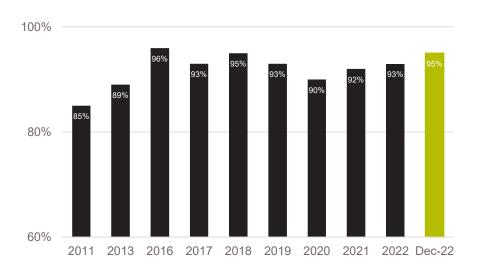




## Clear leader in retirement incomes

## **Strong Challenger reputation within the market**

### Brand strength: Leaders in Retirement Income<sup>1</sup>



### Market Leader in Australian retirement incomes



'Annuity Provider of the Year'2



Winner of the Plan for Life Overall Longevity Cover Excellence Award 2022

- 1. Marketing Pulse Adviser Study December 2022 (2011 to December 2022).
- 2. Association of Financial Advisers 'Annuity Provider of the Year' for the last 14 years.



# Life product overview

## **Providing customers with guaranteed income**

Fixed term	Long term (including lifetime)	Other
39% of total book¹	37% of total book¹	24% of total book <sup>1</sup>
Provides regular guaranteed payments for a fixed rate, fixed term  Average policy size² ~\$500,000  Guaranteed Annuity  Guaranteed rate  Payment frequency options  Inflation protection options  Ability to draw capital as part of regular payment  Tax free income	Provides income for life  Average policy size <sup>2,3</sup> ~\$200,000  Liquid Lifetime  • Payment options – fixed, indexed to inflation, linked to RBA cash rate, or indexed to markets  • Liquidity options  • Tax free income <sup>4</sup> CarePlus  • Designed for aged care  • Up to 100% death benefit  MS Primary (refer page 44)	Institutional product providing guaranteed returns  Challenger Index Plus Fund Institutional product providing guaranteed excess return above a chosen index Index Plus is available on traditional indices and customised indices

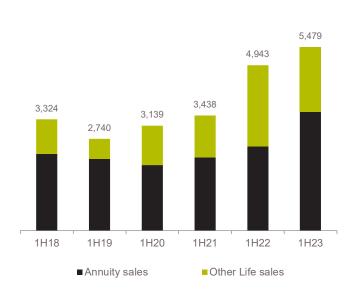
- 1. Based on discounted policy liabilities.
- 2. Average 1H23 annuity policy size.
- 3. Average policy size for Liquid Lifetime and CarePlus and excludes MS Primary.
- 4. If bought with superannuation money and in retirement phase.



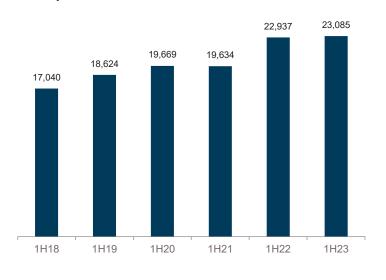
## Life

## **Diversified distribution driving sales and AUM growth**

Total Life sales (\$m) 11% 5-year CAGR



Life AUM (\$m) 6% 5-year CAGR





## **Asset allocation framework**

## Consistently applied with strong risk management

 Fundamental principle – assets and liabilities cash flow matched

Managed by dedicated team

 Liability maturity profile drives asset tenor

- Investment returns considered relative to base swap rates
- Illiquidity premium contributes to relative value



### Risk management

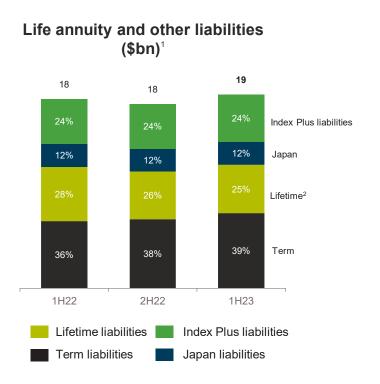
- Strong governance framework
- Risk management entrenched in corporate culture
- Minimise unwanted risks such as interest rate, currency and inflation risks

- Manage asset allocation to capital and ROE targets
- Investment decisions based on risk-adjusted returns

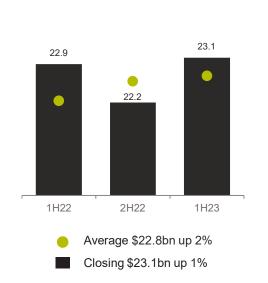


# Life liabilities and investment portfolio

## Strong sales driving asset growth



### Life investment portfolio (\$bn)



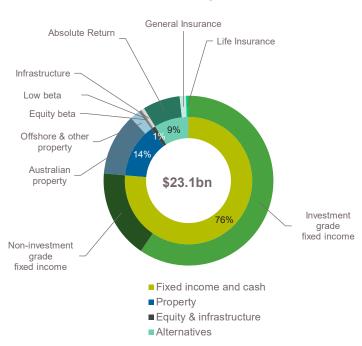
- 1. Discounted Life annuity liabilities and Challenger Index Plus liabilities.
- 2. Lifetime liabilities item includes CarePlus, a product that pays income for life and is specifically designed for the aged care market.



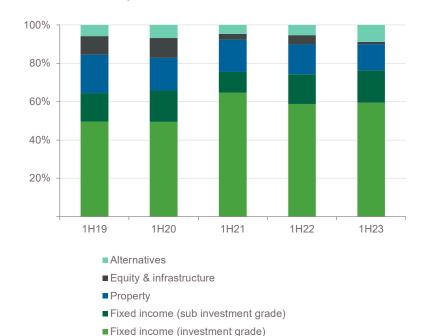
# Life investment portfolio

## High quality portfolio providing reliable income

### Life investment portfolio<sup>1</sup>



### Life investment portfolio – asset allocation



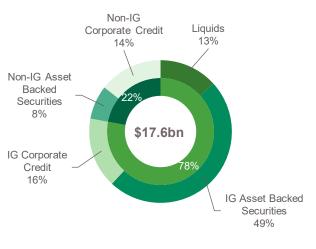




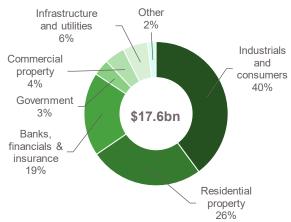
# Fixed income portfolio

## Represents 76% of portfolio with 78% investment grade

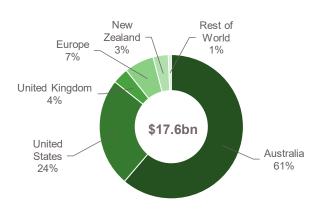
#### Fixed income portfolio by asset class<sup>1</sup>



### Fixed income portfolio by sector<sup>1</sup>



### Fixed income portfolio by geography<sup>1</sup>



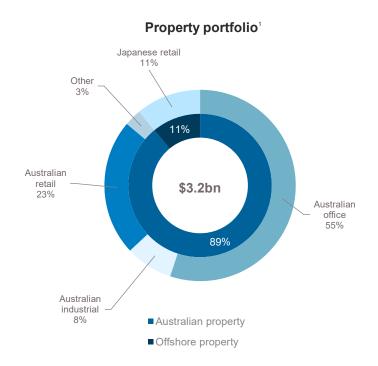


<sup>■</sup> Investment grade

<sup>■</sup> Sub investment grade

# **Property portfolio**

## Represents 14% of portfolio Defensive property portfolio with a focus on long-term income streams



### Australian office 55%; industrial 8%

- 10 office assets; 3 industrial assets
- Average cap rate 5.2% (office) & 4.7% (industrial); WALE<sup>2</sup> 6.1 years
- ~54% of office rent from Government

### Australian retail 23%

- 8 grocery anchored convenience based shopping centres
- Average cap rate 6.0%; WALE<sup>2</sup> 5.3 years
- >50% of rental income from supermarkets, major banks, discount department stores and essential services

### Japan retail & retail logistics 11%

- 19 predominantly grocery anchored neighbourhood centres
- 1 retail logistics facility
- Average cap rate 4.9%; WALE<sup>2</sup> 8.1 years
- ~50% of rental income from supermarkets and pharmacies

- 1. Property portfolio as at 31 December 2022.
- 2. Weighted Average Lease Expiry as at 31 December 2022. Assume tenants do not terminate leases prior to expiry of specified lease terms.



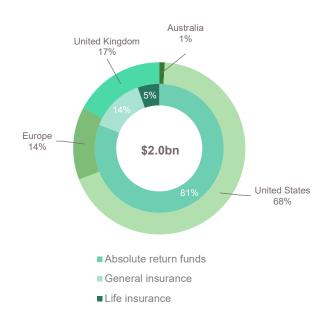
# Life investment portfolio

## Equity and infrastructure 1% of portfolio; Alternatives 9% of portfolio

### Equity and infrastructure portfolio<sup>1</sup>



### Alternatives portfolio<sup>1</sup>





# **Investment experience**

### **Investment Experience**

Asset and policy liability valuation movements plus net new business strain

### Asset and policy liability experience

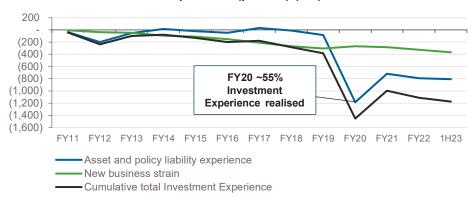
Difference between expected capital growth<sup>1</sup> for each asset class compared to actual investment returns

Includes impact of changes in macroeconomic variables<sup>2</sup> on the valuation of Life's liabilities

### New business strain

New business strain is a non-cash accounting adjustment recognised when annuity rates on new business are higher than the discount rate (risk free rate plus an illiquidity premium³) used to fair value annuities. New business strain unwinds over the life of the annuity contract

### Cumulative Investment Experience (pre-tax) (\$m)



FY23 normalised assumptions p.a. <sup>1</sup>	FY23
Fixed income (allowance for credit default)	-35 bps
Property	2.0%
Equity and infrastructure (from 1 July 2020)	4.0%
Alternatives (from 1 July 2020)	0.0%

<sup>1.</sup> Based on normalised assumptions. Normalised profit framework and a reconciliation to statutory net profit after tax is disclosed in the 20223 Interim Report - Operating and Financial Review. Normalised growth assumptions were updated in FY21 for category changes and to ensure they reflect both the nature of the investments and long-term expected investment returns.



<sup>3.</sup> Annuities are fair valued using a risk-free discount rate, based on the Australian Commonwealth Government bond curve plus an illiquidity premium.



# Asset and liability matching

## Unwanted risks mitigated with assets and liabilities cash flow matched

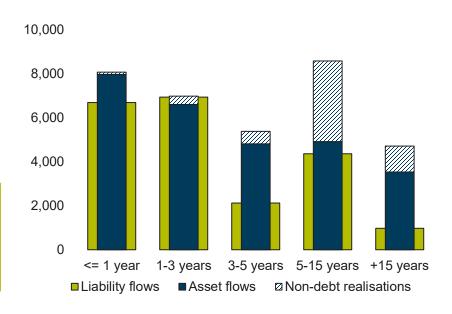
- Assets deliver contracted cash flows to match liability flows
- Risk appetite seeks to minimise duration mismatch
- Asset and liability matching impacts asset allocation

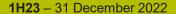
### Minimise exposure to

- Foreign exchange risk
- Interest rate risk
- Inflation risk

- Liquidity risk
- Licence risk
- Operational risk

### Asset and liability cash flow matching (\$m)<sup>1</sup>







# **Funds Management**

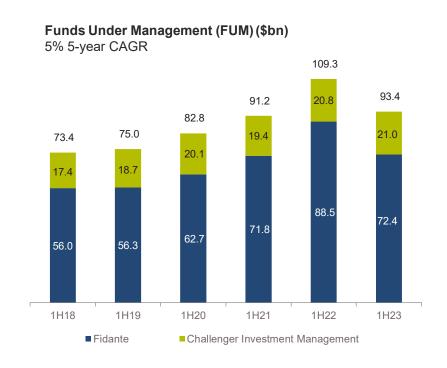
## Strong FUM growth track record

### **Fidante**

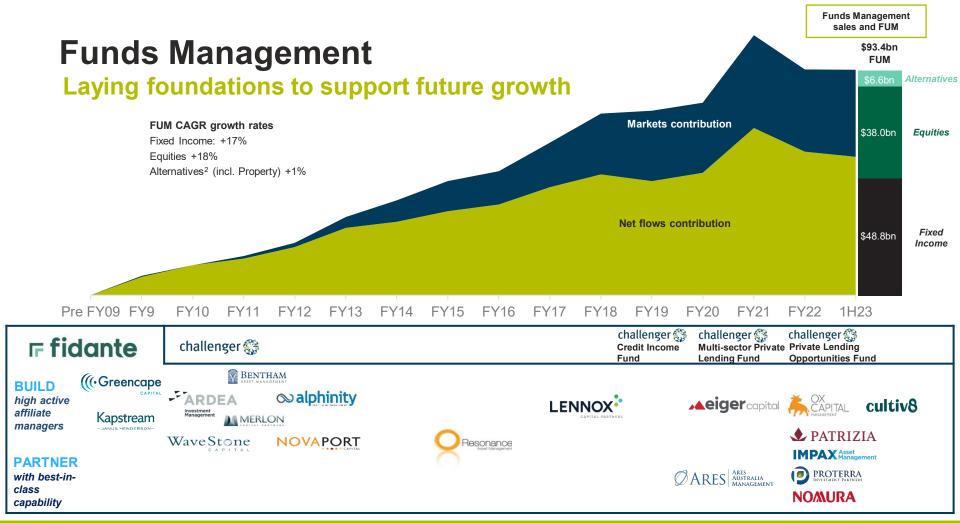
- contemporary multiple affiliate platform
- expanding alternative and private markets product range
- customer and geographic diversification

### **Challenger Investment Management**

- proven track record in asset origination
- strong investment performance
- growing 3<sup>rd</sup> party credit and property offerings









<sup>1.</sup> In July 2015 Kapstream was sold and \$5.4bn of institutional FUM was derecognised. Fidante continues to distribute Kapstream products to retail clients.

<sup>2.</sup> In February 2022 Whitehelm Capital (Whitehelm) was sold and \$5.2bn of FUM was derecognised. Fidante continues to distribute Whitehelm products to retail clients.

# Funds Management – multiple brands and strategies

### **Diversified offering generating strong returns for clients**

### Affiliate brands, strategies and asset classes





<sup>1.</sup> Funds Under Management (FUM) as at 31 December 2022.

# Fidante affiliate managers and partnerships

## **Diversified managers and investment strategies**

Affiliate	Partnership commenced	Asset class
<b>∞</b> alphinity	Aug 2010	Affiliate – Australian and global equities
ARDEA Investment Management	Nov 2008	Affiliate – Australian fixed income
ARES AUSTRALIA MANAGEMENT	Oct 2019	Affiliate – Global credit & alternative portfolios
BENTHAM ASSET MANAGEMENT	Jun 2010	Affiliate – Global credit portfolios
cultiv8	May 2022	Affiliate – Australian agriculture technology
▲eigercapital	Apr 2019	Affiliate – Australian small cap equities
(((•Greencape	Sep 2006	Affiliate – Mid and large cap Australian equities
IMPAX Asset Management	April 2021	Partnership – Impact investing
Kapstream JANUS HENDERSON-	Feb 2007	Affiliate – Global fixed income

Affiliate	Partnership commenced	Asset class
kinetic	Oct 2005	Affiliate – Australian small cap equities
LENNOX CAPITAL PARTNESS	Mar 2017	Affiliate – Australian small cap equities
MERLON	May 2010	Affiliate – Australian equities (income focus)
NOMURA	Mar 2021	Partnership – Equities and global credit
NOVAPORT	Aug 2010	Affiliate – Australian small and micro cap equities
OX CAPITAL MANAGEMENT	Jul 2021	Affiliate – Emerging markets equities
◆ PATRIZIA	Feb 2022	Partnership – Global real estate
PROTERRA INVESTMENT PARTNERS	Nov 2020	Partnership – Asian food strategy
Resonance Asset Management	Jul 2015	Affiliate – Renewable energy and infrastructure
WaveStone	Nov 2008	Affiliate – Australian equities (long only & long/short)



## **Fidante**

## **Contemporary model with strong alignment of interests**

### **Administration services**

- Risk and compliance
- IT infrastructure
- Finance
- Human Resources
- Company Secretarial
- Facilities



### Distribution services

- Asset consultant & research
- Strategic positioning
- Product development
- Brand & marketing
- Sales planning & execution
- Investor relationships
- Client services
- Responsible Entity (RE)

### **Partnership**

- Equity participation and revenue share (including non-controlling interest)
- Business planning, budgeting, strategic development, succession planning





# **Funds Management**

## Margin expansion driven by change in product mix

### **Funds Management income margin (bps)**



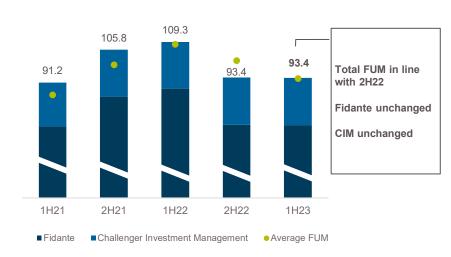
### Total income margin +0.7bps

Net income -11% and average FUM -14%

### FUM-based margin +0.9bps

Change in product mix towards higher margin retail and equity business

### **Funds Under Management (\$bn)**



### 1H23 FUM in line with 2H22

Equities +7%
Fixed income -4%

Alternatives and Other -3%

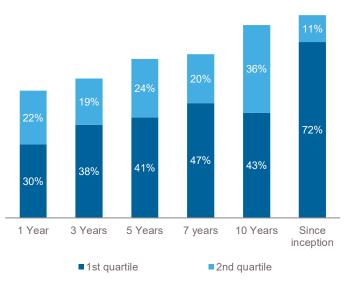


<sup>1.</sup> FUM-based income includes net income excluding performance and transaction fees.

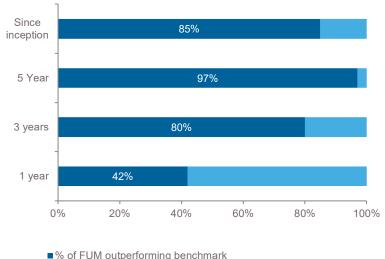
# Fidante investment performance

## Strong performance underpinning FUM growth

### Fidante percentage of funds 1st or 2nd quartile



### Fidante performance relative to benchmark<sup>2</sup>



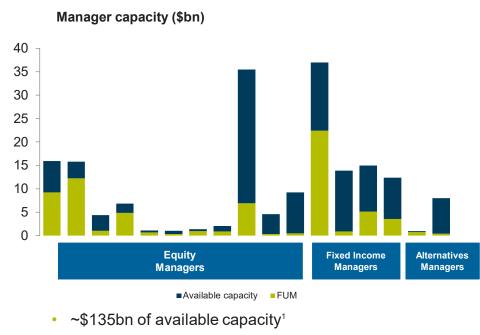
■% of FUM outperforming benchmark

- 1. Source: Mercer as at 31 December 2022.
- 2. As at 31 December 2022. Percentage of Fidante Affiliates meeting or exceeding the performance benchmark, with performance weighted by FUM.



# **Funds Management**

## Growth supported by available capacity



Capacity provides platform for growth

# Quarterly net flows vs peers<sup>2</sup> (\$bn) (2) (4) Fidante ■ Peer average (6) Sep-21 Dec-21 Mar-22

Quarterly net flows for peers, include Magellan, PAC, Pendal, Pinnacle Perpetual and Platinum. December 2022 peer net flows includes only those that have reported data prior to 5 February 2023. Fidante 3Q22 (Mar-22) net flows excludes the impact of Fidante's sale of its 30% equity interest in Whitehelm Capital to PATRIZIA AG (\$5.2b derecognition of FUM).



<sup>1.</sup> As at December 2022.

# **Challenger Investment Management**

## Proven long-term investment track record and capability

- \$21 billion of FUM<sup>1</sup>
- Investment manager for Challenger Life and third party institutions
- Clients benefit from experience and market insights through breadth and scale of mandates

#### **Trusted partner** Asset specialisation<sup>1</sup> Institutional clients Local relationships Sovereign wealth funds Property Government bodies Asset origination capability 20% Proven track record Australian superannuation funds Strong execution International funds Fixed income International insurance companies Risk management expertise 80% Excellent client service Pension funds Strong compliance culture Large family offices challenger 👯 ~20% of FUM from third-party Investment Management clients



## Important note

The material in this presentation is general background information about Challenger Limited group's activities and is current at the date of this presentation. It is information given in summary form and does not purport to be complete. It is not intended to be relied upon as advice to investors or potential investors and does not take into account the investment objectives, financial situation or needs of any particular investor. These should be considered with professional advice when deciding if an investment is appropriate.

Challenger also provides statutory reporting as prescribed under the Corporations Act 2001.

The 2023 Interim Financial Report is available from Challenger's website at www.challenger.com.au/shareholder.

This presentation is not audited. The statutory net profit after tax has been prepared in accordance with Australian Accounting Standards and the Corporations Act 2001. Challenger's external auditors, Ernst & Young, have reviewed the statutory net profit after tax. Normalised net profit after tax has been prepared in accordance with a normalised profit framework. The normalised profit framework has been disclosed in the Operating and Financial Review section of the Directors' Report in the Challenger Limited 2023 Interim Financial Report. The normalised profit after tax has been subject to a review performed by Ernst & Young. Any additional financial information in this presentation which is not included in Challenger Limited 2023 Interim Financial Report was not subject to independent review by Ernst & Young.

This document may contain certain 'forward-looking statements'. The words 'forecast', 'expect', 'guidance', 'intend', 'will' and other similar expressions are intended to identify forward-looking statements. Forecasts or indications of, and guidance on, future earnings and financial position and performance are also forward-looking statements. You are cautioned not to place undue reliance on forward looking statements. While due care and attention has been used in the preparation of forward-looking statements, forward-looking statements, opinions and estimates provided in this announcement are based on assumptions and contingencies which are subject to change without notice, as are statements about market and industry trends, which are based on interpretations of current market conditions. Forward-looking statements including projections, guidance on future earnings and estimates are provided as a general guide only and should not be relied upon as an indication or guarantee of future performance and may involve known and unknown risks, uncertainties and other factors, many of which are outside the control of Challenger. Actual results, performance or achievements may vary materially from any forward-looking statements and based. Challenger disclaims any intent or obligation to update publicly any forward-looking statements, whether as a result of new information, future events or results or otherwise.

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Unless otherwise indicated, all numerical comparisons are to the prior corresponding period.

